

STRUCTURAL BUILDING COMPONENTS MAGAZINE

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SCDA Update

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Test Your Skills — Part 1 by SCDA Staff

How can you distinguish yourself from others in your industry? How can you quantifiably state that your employees are equipped to answer your customer's questions regarding engineered products? The answer is the SCDA Technical Skills Evaluation.

We have been discussing the Technical Skills Evaluation for the past few months. It is an extremely effective way to accurately gauge the technical aptitude of each individual in your organization. It tests the skills of all technical staff and determines their specific strengths and weaknesses in several areas including Product Selection and Blue Print Reading. A lot of time has been put into creating an all-encompassing evaluation consisting of 145 questions.

As winter approaches and we find ourselves with a little more time, you should consider making it a goal to try out the evaluation. Aren't you a little curious about the technical aptitude of individuals in your company, and where your company is strong overall and the areas where it could use some improvement? Our goal is to give you the tool to help assess just that.

A set of sixteen sample evaluation questions (two questions from each of the eight sections) and evaluation registration forms are available on the SCDA web site. Contact SCDA staff at 608/271-1176 for more information about the Technical Skills Evaluation.

Look for Part 2 of this series next month, where we explain how to use the test data to improve customer service.

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