

WTCA QC's Big Debut

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WTCA's new Quality Control (QC) group is set to debut in the coming weeks. The group will be responsible for reviewing and approving all work product produced by the firm's attorneys, including pleadings, motions, briefs, and other legal documents. The QC group will also be responsible for reviewing and approving all work product produced by the firm's paralegals, including legal research, discovery, and other legal documents. The QC group will be led by a senior attorney, and will consist of several attorneys and paralegals. The QC group will be a key component of the firm's quality control program, and will help to ensure that all work product produced by the firm is of the highest quality.

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BY JAY EDGAR - WTCA DIRECTOR OF SYSTEMS: WTCA's WTCA QC Version 3.0 in-plant quality control program made an impressive debut at the 1997 BCMC. It was one of the two projects highlighted in WTCA's booth, following the theme of "*Building Your Resources Through Quality and Training.*" The program was showcased through the use of a truss inspection contest that resulted in a drawing for prizes of \$250, \$500 and

\$1,000.

Thirty-six truss manufacturers who attended BCMC spent approximately 20 minutes each at WTCA's booth learning about the QC program and doing a sample inspection on an eight-foot truss we had manufactured specifically for that purpose. The truss was intentionally manufactured with a variety of ANSI/TPI 1-1995 nonconformances. Participants learned first-hand about the quality control process and the usefulness of the program. Several participants were amazed to learn about WTCA QC's ability to easily quantify the quality of a truss, then quickly show a score on the computer screen that showed whether it passed the TPI quality standard.

After doing the inspection, each of these people had their name entered into a drawing for three cash prizes. The prizes were awarded as follows:

--\$250: Steve Kennedy, Lumber Specialties, Dyersville, Iowa

--\$500: James Wohlert, Mid-West Building Components \$1,000: Michael Balliet, R & S Truss, Birmingham Ala.

WHAT'S NEXT FOR WTCA QC?: WTCA QC will be one of the feature elements of WTCA's work in 1998. We will be implementing a procedure for certifying plants in the use of the program, which will enable users to employ the proprietary promotional brochure and truss ink stamp and brochures made available by WTCA. These materials can be distributed to builders' building officials, architects, and engineers promoting your company's commitment to manufacturing a high quality truss.

GET MORE INFORMATION ON WTCA QC: If you would like more information on the program, please contact Jay Edgar or Jim Vogt, P.E. at WTCA, at 608/274-4849. We would be happy to send you a free packet of information, and discuss use of the program and answer any questions you have.

We are very excited about what is on the horizon for WTCA QC, and look forward to sharing this member-only benefit with you to help you build quality and profits into your business, which is our primary mission at WTCA. Please give us a call.